

E-Mail Configuration Guide

Configuring Mail yourself

Setting up email can be easy as following screens and prompts if you have the right information ahead of time.

Some Tips to Keep In Mind

Outgoing email does not require any kind of authentication, just a correct email and password.

Internet Service Providers (ISP's like Comcast or CenturyLink) will block you from sending from Port 25 of your device. If this is this case you will not be able send email, but you will be able to receive. There are two ways to solve the sending problem and it involves contacting your ISP and asking them either to unblock your ability to send through port 25 or have them give you the outgoing POP information that you will need to send email.

Account Information		
Questions	Answers	Notes
Full name:		
My email address:	_____@_____.	Like applessed@example.com
Your password:		This is normally assigned by the server administrator
Basic Configuration Answers		
Questions	Answers	Notes
Account type:	<input type="checkbox"/> POP or <input type="checkbox"/> IMAP	Read the article "pop3 vs imap" on our website for more information. http://goo.gl/dCdtKg
Description:		Used to title your inbox in Mail, such as "Your Name - Company".
Incoming and Outgoing Server Hostname:	yourdomainname.com	Delete any default entry and simply enter your domain name
Username:	johnny@yourdomainname.com	Always use your complete email address for any username entry
POP Access (download everything from server) Incoming Server configuration		
Incoming server port:	<input type="checkbox"/> 110 POP	This is the standard port and should work in all environments
Incoming server authentication:	<input type="checkbox"/> Password	Other selections may be MD5, NTLM, Kerberos and None

Does your incoming mail server support Secure Sockets Layer (SSL)?	<input type="checkbox"/> No	Your application may call this Transport Layer Security (TLS).
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POP Outgoing (SMTP) mail server settings

Questions	Answers	Notes
Outgoing server port	<input type="checkbox"/> 25 SMTP	This is a standard port and should work in all environments except where your ISP may be blocking Port 25
Does your outgoing email server support Secure Sockets Layer (SSL)?	<input type="checkbox"/> No	Your email provider may call this Transport Layer Security (TLS).
Outgoing server requires authentication	<input type="checkbox"/> Password or <input type="checkbox"/> Yes	Other selections may be MD5, NTLM, Kerberos and None

IMAP Incoming mail server settings

Questions	Answers	Notes
Incoming server port	<input type="checkbox"/> 143	This is a standard port and should work in all environments
Does your incoming email server support Secure Sockets Layer (SSL)?	<input type="checkbox"/> No	Your email provider may call this Transport Layer Security (TLS).

IMAP Outgoing mail server settings

Questions	Answers	Notes
Incoming mail server address:	Yourdomainname.com	Delete any default entry and simply enter your domain name
Outgoing server port: (choose one)	<input type="checkbox"/> 25 SMTP <input type="checkbox"/> 465 SMTP with SSL <input type="checkbox"/> 587 SMTP with STARTTLS	Either one of these three selections should work under normal circumstances
Does your outgoing email server support Secure Sockets Layer (SSL)?	<input type="checkbox"/> Yes	Your email provider may call this Transport Layer Security (TLS).
Outgoing server authentication type	<input type="checkbox"/> Password	Other selections may be MD5, NTLM, Kerberos and None

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